

Welcome to Shreveport

The list below is of dos & don'ts for your weekly curbside garbage collection, if you have any questions, please contact us at 318-673-6300 or you can go online and click "Report A Concern" to report an issue.

Dos

- Place your carts on the curb no later than 7:00 a.m. on the morning of your collection day.
- Call Public Works to schedule **Bulk** items for pickup.
- Cut **yard waste** up in 6ft lengths, no larger than 8inches in diameter and less than 50lbs and then call 318-673-6300 to schedule collection. You are allowed 1 pile per apt., and each pile can't be larger than (L)15ft x (W) 6ft x (H) 6ft
- All items that need to be collected must be placed within 10 feet of the curb.
- Containerize waste with 35 gallon bags or smaller, that are 1 ½ millimeters thick and tied up.
- ALL construction/remodeling** waste (i.e. tree cuttings, carpet replacement, remodeling materials) should be hauled off by the contractor or property owner. Solid Waste does not pick up these items.
- To avoid problems with maggots, during hot weather, wash your can out with ammonia & water solution weekly. Leaving some of the solution in the can to reduce odors as well.
- Report damaged garbage cans; we replace or repair them at **no charge**.
- If you need more than one can you may lease an additional garbage can for a one time fee of \$50.00.
- We service small businesses that are able to use the 96 gal. cart and can comply with our regulations for businesses. Call **Rhonda Paul** at 673-6324 for additional information.
- Customers needing assistance getting their can to the curb can apply for Backdoor Collection. Call **Rhonda Paul** at 673-6324 for additional information.
- Subscribe to our Public Works Calendar to receive an email or text message when your garbage collection day will change due to a holiday. Follow the link to subscribe: www.shreveportla.gov/list.aspx?Mode=Subscribe#calendar

Don'ts

- Do not** ask garbage crews to collect waste from your carport/garage/flat bed trailer, this is prohibited.
- Do not** place anything you want to keep (i.e. child's toy) close to the trash pile on the pickup day. Garbage crew could mistake this as part of the trash to be picked up.
- Do not** block accessibility to trash/garbage/recycling cans with vehicles.
- Do not** keep pets close to where garbage/trash/recyclables are collected.
- Do not** put hazardous waste (i.e. oil, paint) in garbage/recycling cart. Shreveport offers a special hazardous waste collection call **Shreveport Green** at 219-1888 for more information.
- Do not** place hot coals or fireworks in the carts. This can cause fires inside the cart or the truck.
- Do not** place dead animals in garbage cart. A special truck is designated for this service. The animal **must** be placed on the curbside for pickup. Call **Public Works** at 673-6300 to report a dead animal.
- Do not** leave your can on the curb it must be put up by 10 p.m. on the day that it was collected.
- For Handicapped/Backdoor Customers** - Do not place your garbage can inside your carport, on your porch, or behind a fence as our regulations do not permit workers to collect garbage within these areas.
- Do not** borrow your neighbors can. Each address is allowed 1(one) garbage can unless you have leased an additional one. Additional cans that were not leased will be picked up.