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**FOR IMMEDIATE RELEASE**

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**Voluntary Boil Advisory Issued for Southeast Pressure Zone**

The Department of Water & Sewerage announces ongoing water main repair work affecting the Southeast Pressure Zone. This area includes customers south of East Bert Kouns, subdivisions along Linwood Avenue south of Bert Kouns, and the region southeast of the Interstate 49 and 3132 interchange.

As a precaution, we are issuing a **VOLUNTARY BOIL ADVISORY** effective immediately. Our team is working diligently to complete the necessary repairs and restore full service as quickly as possible. Once satisfactory laboratory test results confirm the water is safe, the Department of Water & Sewerage will, with approval from the Louisiana Department of Health, rescind the Boil Advisory. We will then immediately inform all customers of the water's safety.

**Recommended Precautions:**

We advise all customers in the affected area to disinfect water before consumption, which includes drinking, making fountain drinks, brushing teeth, food preparation, or rinsing foods. To ensure safety, please follow these guidelines:

- Boil Water: Boil water for one full minute in a clean container. Start timing after the water has reached a rolling boil.
- Improving Taste: If boiled water tastes flat, improve the flavor by shaking the water in a clean bottle or pouring it back and forth between two clean containers.

We appreciate your understanding and cooperation during this precautionary measure to ensure public health. For more information and updates, contact the Department of Water & Sewerage at 318-673-7600. You can also visit our website: [www.shreveportlawater.org/](http://www.shreveportlawater.org/).

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