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FOR IMMEDIATE RELEASE

March 1, 2026

Voluntary Boil Advisory Issued for West Pressure Zone Following Transmission Main Break

Due to the transmission main break that has impacted system water pressure, out of an abundance of caution, the City of Shreveport Water & Sewerage Department is issuing a *Voluntary Boil Advisory* for the following area: **West Pressure Zone of the Shreveport Water System.**

Because of reduced water pressure in portions of the system, the water supplied by our distribution system may be of questionable microbiological quality. Therefore, as a precautionary measure, the Department of Water & Sewerage is issuing a *VOLUNTARY BOIL ADVISORY* effective when service is restored, and it will remain in effect until water samples are collected, analyzed, and confirm the absence of coliform bacteria.

What Residents Should Do

It is recommended that water be disinfected before consuming it (including fountain drinks), making ice, brushing teeth, using it for food preparation, or rinsing foods by following these steps:

- Boil water for one (1) full minute in a clean container.
- The one-minute time begins after the water has reached a rolling boil.
- To improve taste after boiling, shake the water in a clean bottle or pour it back and forth between clean containers to reintroduce air.

Water used for bathing or other non-consumptive purposes does not require boiling; however, residents should take care to avoid ingesting water during use.

Once satisfactory laboratory test results are obtained, the Department of Water & Sewerage, with approval from the Louisiana Department of Health, will rescind the advisory and notify the public that the water has been deemed safe.

The City will continue to provide updates as repairs progress and testing is completed. Residents are encouraged to monitor official City of Shreveport communication channels for the latest information.

We appreciate the public's patience and cooperation as crews work around the clock to restore full service safely and efficiently.

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